

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5399966
<b>Application Number:</b>	09745305
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2060
<b>Title of Invention:</b>	Customer service response system for interaction with customer service agents
<b>First Named Inventor/Applicant Name:</b>	Peter Tavernese
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<b>Filer:</b>	Boris A. Matvenko
<b>Filer Authorized By:</b>	
<b>Attorney Docket Number:</b>	NTL-3.2.149/3550 (12767HU)
<b>Receipt Date:</b>	26-MAY-2009
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
<b>File Listing:</b>	

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	Transmittal.pdf	33891	no	1
			1e2708b50af6d6d4f7d664bc5ed2ab310d9f090ec		

**Warnings:**

**Information:**

2	Reply Brief Filed	ReplyBrief.pdf	347153	no	7
			b3d1f0e6142fa9830b56649c1aaa3b17cc5f63f0		

**Warnings:**

**Information:**

Total Files Size (in bytes):			381044
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.